# ZANTECH SEWP VI ORDERING GUIDE

## Contract Information

Zantech IT Services, Inc. holds NASA SEWP VI contracts in Category B and Category C, available to all federal agencies through November 1, 2026 to October 31, 2036.

| Item | Detail |
|---|---|
| Contractor | Zantech IT Services, Inc. |
| Category B Contract Number | 80TECH26D1500 (Enterprise-Wide ITC/AV Service Solutions) |
| Category C Contract Number | 80TECH26D1044 (ITC/AV Program Level Services) |
| Contract Type | Government-Wide Acquisition Contract (GWAC) |
| Designation | Small Business |
| Period of Performance | November 1, 2026 to October 31, 2036 |
| SEWP Fee | 0.34% |
| UEI | TXT1JL5KM1W3 |
| CAGE Code | 50JB5 |
| Web Page | www.zantechit.com/nasa-sewp-vi |

## About Zantech

Zantech is a small business federal IT and mission solutions provider, founded in 2007 and headquartered in Reston, Virginia. We hold more than 150 prime contracts supporting the Department of Defense, Department of Homeland Security, Department of State, NASA, and other federal agencies.

Under SEWP VI, Zantech gives any federal customer a direct, pre-competed path to our cloud, cybersecurity, application modernization, systems engineering, and program management capabilities. Zantech is CMMC Level 2 certified through an independent C3PAO assessment.

## SEWP VI Overview and Scope

NASA SEWP (pronounced "soup") is a Government-Wide Acquisition Contract that has provided Information Technology, Communication, and Audio-Visual (ITC/AV) solutions to federal agencies and their approved contractors since 1993. It is available to NASA, all federal agencies, and authorized federal support service contractors, and is funded by a 0.34% fee built into quoted prices.

SEWP VI: Zantech holds Categories B and C:

| Category | Scope | Zantech |
|---|---|---|
| B | Enterprise-Wide ITC/AV Service Solutions | 80TECH26D1500 |
| C | ITC/AV Program Level Services | 80TECH26D1044 |



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Unsure whether a requirement is in scope? Send an overview or bill of materials to help@sewp.nasa.gov and the SEWP Program Management Office will review it.

## Fair Opportunity

SEWP VI is a multiple-award contract. Per Section A.1.13 of the contract (Fair Opportunity and Requests for Quotes), Zantech is provided fair opportunity at the individual order level as appropriate under FAR 16.505(b), including through the SEWP RFQ tools.

No documentation of the order selection needs to be submitted with the order; the issuing procurement office maintains that documentation. Zantech will not market, quote, or otherwise offer for sale any IT solution not listed under this contract until that solution is included in the SEWP database of record and available to all Government end users.

## Program Management

The Program Manager and Deputy Program Manager are dedicated to Zantech's SEWP VI contracts and are the primary contacts for customers and the SEWP Program Management Office.

| Role | Name | Phone | Email |
|---|---|---|---|
| Program Manager | Chan Park, PMP | 703-888-7887 | cpark@zantechit.com |
| Deputy Program Manager | Kimberly Barker, PMP | 571-239-2183 | kbarker@zantechit.com |

Contact the Program Manager or Deputy Program Manager directly with any question about Zantech's SEWP VI contracts.

## Services and Solutions

As a SEWP VI Category B and C Contract Holder, Zantech delivers:

- Cloud Services: End-to-end cloud migration, optimization, and management across AWS, Azure, and Google Cloud, including Infrastructure as Code, hybrid and multi-cloud orchestration, and FedRAMP-aligned security.
- Cybersecurity and Information Assurance: Continuous monitoring, vulnerability management, identity and access management, and ATO support aligned to NIST and FISMA standards.
- Application Services: Agile and DevSecOps application development, ERP implementation and sustainment, systems integration, and data analytics.
- Digital and Emerging Technology Solutions: AI/ML implementation, robotic process automation, and business intelligence that turns agency data into decision-ready insight.
- Systems Engineering, Technical Assistance, and Program Management: Mission-focused technical advisory, engineering, and program management support for complex federal programs.



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## The Zantech Advantage

- More than 15 years of federal IT experience and more than 150 prime contracts supporting DoD, DHS, the Department of State, NASA, and other federal agencies
- CMMC Level 2 certified through an independent C3PAO assessment
- CMMI-DEV Level 3 and ISO 9001, 20000-1, 27001, and 14001 certified
- Exceptional CPARS ratings on comparable federal IT contracts
- Scalable teams built to handle surge demand and evolving mission requirements

## How to Request a Quote and Place an Order

The SEWP Quote Request Tool (QRT) is the recommended way to request a quote from Zantech for hardware, software, or services. Submitting through the QRT documents fair opportunity automatically and routes your requirement to every eligible Contract Holder in the category.

1. Submit your Request for Quote (RFQ), Request for Information (RFI), or Market Research Request through the SEWP QRT on the SEWP website.
2. Zantech responds through the SEWP Contract Holder system with a quote and a matching CLIN verification file. Standard quotes are returned within 5 business days; expedited turnaround is available for time-sensitive requests.
3. After selecting a quote, send your order to the SEWP Program Management Office at sewporders@sewp.nasa.gov, not directly to Zantech.
4. SEWP verifies the order and assigns a SEWP Control Number (SCN). Zantech begins fulfillment once the SCN is issued.
5. Zantech provides status updates through delivery and confirms completion.

Questions before or during an RFQ are welcome:

| Role | Name and Title | Phone | Email |
|---|---|---|---|
| Sales Point of Contact | Chan Park, Executive Vice President | 703-888-7887 | BD@zantechit.com |

## Warranty, Technical Support, and Software Support

Zantech stands behind every deliverable under this contract, with a named support contact and defined commitments for each stage after award.

| Area | Policy |
|---|---|
| Installation and onboarding | A transition lead is assigned to every new task order. Zantech holds a kickoff within 5 business days of award to confirm access, staffing, and delivery milestones. |
| Basic warranty | Zantech corrects, at no additional cost, any deliverable or service that does not conform to the order requirements, when reported within 30 days of delivery or discovery. |



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| | |
|---|---|
| Extended warranty | Sustainment and managed-service support beyond the base period of performance is available and scoped at the task order level. |
| Technical support | Available Monday to Friday, 8:00 AM to 6:00 PM ET, with after-hours support available by arrangement. |
| Software support | For software delivered under a task order, Zantech coordinates with the OEM or licensor on patches and updates, tracks renewal dates, and notifies the customer in advance of renewal or end-of-support milestones. |

Post-delivery support contact: Zia Islam, Founder and COO | 703-627-9002 | zislam@zantechit.com

## Order Support and Troubleshooting

Most order issues, such as delivery timing, scope clarifications, or invoicing questions, are resolved within 2 business days by the Zantech SEWP program team.

1. Contact the Zantech Program Manager or Deputy Program Manager listed under Program Management.
2. If the issue is not resolved within 2 business days, escalate to the customer service contact below.
3. For unresolved contractual or programmatic concerns, contact the SEWP Program Management Office (see How to Contact SEWP).

| Role | Name and Title | Phone | Email |
|---|---|---|---|
| Customer Service and Order Escalation | Zia Islam, Founder and COO | 703-627-9002 | zislam@zantechit.com |

## How to Contact SEWP

The SEWP Program Management Office is available Monday to Friday, 7:30 AM to 6:00 PM ET.

| Contact | Detail |
|---|---|
| General help | help@sewp.nasa.gov |
| Orders | sewporders@sewp.nasa.gov |
| Customer Help Desk | (301) 286-1478 |
| SEWP VI website | www.sewp.nasa.gov/sewpvi |

## Document Control

This guide is available for download on Zantech's SEWP VI web page and is updated within 10 business days of any contract modification.

| Revision | Date | Description of Change | Contract Mod |
|---|---|---|---|
| 1.0 | November 2026 | Initial issue | None |



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